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MEMORANDUM

SENT VIA E-MAIL

TO: D.T.E. 99-271 Service List
FROM: Robert J. Howley, Hearing Officer
DATE: December 7, 2000
RE: Approval of Verizon Massachusetts' November 29, 2000 Performance Assurance Plan

On December 7, 2000, the Commission stamp-approved Verizon's revised Performance Assurance Plan filed with the Department on November 29, 2000. The Commission's November 21, 2000 Order on Motions for Clarification and Reconsideration of the Performance Assurance Plan directed Verizon to make changes to the Performance Assurance Plan approved earlier by the Commission on September 21, 2000.

Verizon has mailed a copy of the November 29, 2000 Performance Assurance Plan to the 271 Service List. Additionally, the Department will post the approved Performance Assurance Plan, together with this Memorandum, on the Department's 271 web page.

Should you have any questions, kindly contact Rob Howley at 617.305.3652 or Cathy Carpino at 617.305.3622